

TROUBLESHOOTING



Below is a table of common faults that will prevent the closure from performing to expectation.

FAULT	POSSIBLE CAUSE	SOLUTION
Leaking bottles	Incorrect closure	Ensure correct closure size for your bottle. Refer to sheet 'Guidelines for Glass'.
	Out-of-spec glass	Ensure bottles are within manufacturer specifications.
	Incorrect bottle finish	Refer to sheet 'Guidelines for Glass'.
Oxidised wine	Incorrect closure size	Ensure correct closure size for your bottle. Refer to sheet 'Guidelines for Glass'.
	Out-of-spec glass	Ensure bottles are within manufacturer specifications.
	Incorrect bottle finish	Refer to sheet 'Guidelines for Glass'.
	Poor gas flushing	Ensure head space is correctly flushed during application. Refer to 'Working with ZORK' sheet.
	Incorrect application	Ensure closure is correctly applied. Refer to 'Working with ZORK' sheet.
	Faulty closure	Please return closure and bottle to ZORK for analysis.
Bulging sides of cap	Incorrect application	Check capping head alignment
	Incorrect bottle finish	Refer to sheet 'Guidelines for Glass'.
High extraction force	Incorrect closure size	Ensure correct closure size for your bottle. Refer to sheet 'Guidelines for Glass'.
Tear tab folded inside cap	Poor dispenser alignment	Ensure cap is aligned to centre of bottle at pick-off point.
	Incorrect bottle change parts	Ensure bottle change parts are correct.
Crushed cap	Poorly aligned capping head	Ensure capping heads are aligned to centre of bottle.
	Toppling caps	Ensure transition from belt to wheel to turret is smooth.
Dropping caps	Rough transition	Ensure transition from belt to wheel to turret is smooth.
	Poor dispenser alignment	Ensure dispenser is correctly aligned. Refer 'Screw Capper' or 'Corker' Conversion Kit sheets.
High DO ₂ at bottling	Poor gas flushing	Ensure head space is correctly flushed during application. Refer 'Working with ZORK' sheet.

If none of the above applies, please contact your equipment installer.

TECHNICAL SUPPORT

Technical support is available to assist with equipment specification, line conversion, or application issues. Please contact ZORK on +61 8 8363 5635 with any enquiries.

ZORK is continually seeking to improve the quality of our communication with our customers. Your comments on the quality, completeness or correctness of this document are always welcome.

Please email us at info@zorkusa.com with your comments.

ZORK capping recommendations are subject to change without notice.

To order a STL Starter Pack or access regular updates, visit zork.com.au



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